

## II. Remarks

In view of the Board's decision of February 19, 2010 as well as the Board's decision on the Request for Rehearing on July 9, 2010, the claims were amended to more clearly set forth the invention. In the Board's decision, the Board improperly interpreted that the record identifier assigned to each real estate record may be any field in the customer record. This is contrary to the specification as set forth in paragraph number 134 which unequivocally states the following:

“Each property listing is assigned a **unique** record identifier or identification number. This record identifier becomes known as the Document Routing Number (DRN) for Digital Document Management (DDM).” (emphasis added)

Therefore, the Board concluding that any “field in the customer's record, such as an address, which is unique (FF7)” as support for its finding, is erroneous. Further, the Board cited finding of fact 7 which refers to Raveis, Jr., paragraph numbers 17 and 18 as support therefore is also erroneous. In reviewing these paragraphs, it is clear that they provide no support whatsoever for such finding since the records generated in Raveis, Jr. are entries for entering an estimated completion date and an actual completion date for each of a plurality of stages of real estate transactions. This information is not unique nor is it a unique real estate record or identification number.

Further, the Board, in its decision, concluded that “with regard to the prompting step, we find that a user is always prompted to initiate a fax transmission.” No authority or finding of fact was cited for this statement.

A user of a fax is generally prompted to put in a fax phone number before making a fax. The independent claims have been clarified to make clear that this prompting step is a “voice prompting” to the sender to input the unique record identifier or identification number. This is

supported by the specification at page 48, lines 26-27. The comment by the Board regarding the prompting step is not supported by law or fact of the specification nor is it understood by the undersigned. The voice prompting step eliminated the need for a cover sheet on the fax used by Watanabe. Therefore, Applicants' invention teaches contrary to Watanabe the elimination of the special cover sheet designed to decode the receiver ID.

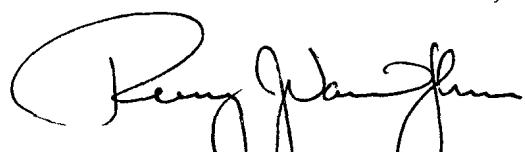
Accordingly, the independent claims as amended now teach two features not found in the prior art, that is a unique record identifier or identification number known as the document routing number (DRN) as well as eliminates Watanabe's need for a prior cover sheet designed to decode the receiver ID since it voice prompts the sender to enter the unique document routing number also known as the unique record identifier or unique identification number after the fax number has been dialed.

For the above reasons, the claims are not in condition for allowance and formal allowance is respectfully requested.

If the Examiner has any questions with respect to any matter now of record, Applicants' attorney may be reached at (586) 739-7445.

Respectfully submitted,

VANOPHEM & VANOPHEM, P.C.



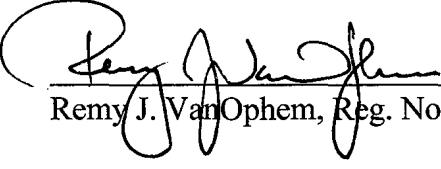
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Certificate under 37 CFR §1.8(a)

I hereby certify that this Amendment under 37 C.F.R. § 1.111 and Request for Continued Examination is being electronically filed in the United States Patent Office using EFS-Web, on August 18, 2010.

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